The confusion regarding Alpha bands, i.e.. A to Z Bands, on price guns:

First of all, alpha bands are not available on all price guns. Only certain makes and models of price guns have this available and usually at additional cost. This is because it is not a standard feature on any price gun. I know of no price guns that can have alpha bands that contains numbers as well. It means that you can have either alpha bands or numeric bands but not alpha/numeric bands in the same position on a label gun. Although it is common that some price guns have some letters on its numeric bands as fillers, but only a handful of letters (not the entire alphabet).

To operate a Alpha band on a price gun:

When using an alphanumeric label gun, you first must understand how the label gun differs from a standard numeric tool.

If you are dealing with just printing numbers, it is as easy as dialing in a number and having that number print on the label. The reason being is that there is so little information on the print band that it allows the numbers to repeat where the print head is. So it is as easy as if you dial in the number two in the viewfinder, it will print a two on the label.

When dealing with a full alphabet of letters, there is far more information needed on the print band so that information cannot repeat in the viewfinder and on the print head. Therefore there will be a little guide/conversion chart on the gun for you to follow. For example, you may have to dial in a backwards T to print the letter A. Or you may need to dial in a backwards U to print the letter B and so on.

By no means is it brain surgery, but it is worth understanding how all alpha and numeric label guns work